

## Families Forward Volunteer FAQs

**1. I would like to be a volunteer at Families Forward. What do I have to do to get started?**

- Please read about our different opportunities by clicking on the applicable button at the top of this page. Each opportunity has the appropriate next steps listed on how to apply or who to reach out to.

**2. Can I just show up?**

- No. Families Forward values the time of our volunteers and wishes to ensure a positive volunteer experience for every individual and group. Please follow the appropriate next steps for the specific volunteer opportunity you are interested in. If you have an urgent question or request, please call our office at (949) 552-2727.

**3. As a volunteer, will I get to work directly with client families?**

- Because of our confidentiality policies, volunteers and interns will have minimal contact with clients. Interactions may include greeting them at the Front Desk, Food Pantry or speaking with them over the phone.

**4. Are there any age requirements for volunteering?**

- For safety reasons, the minimum age for volunteering for most opportunities is 10 years old. Volunteers ages 10-13 years must come with parental supervision. Volunteers aged 14 years and older may come without a parent. Minor Volunteers that are 10-17 years old, must have their legal guardian sign our waiver prior to volunteering.

**5. My child is younger than 10 years old. How can they help?**

- There are many ways in which younger volunteers can help Families Forward! One way is by getting involved with Family Volunteer Nights. These events are for children ages 3 years and older. We also welcome young volunteers to spread the word about Families Forward or consider hosting a donation drive with friends and family.

**6. Does volunteering at Families Forward satisfy my required community service hours?**

- Yes, Families Forward will accommodate community service hour requests to the best of our ability. Please note that we cannot always accommodate these requests, depending on the timeframe required and the number of hours needed. Please reach out to [volunteer@families-forward.org](mailto:volunteer@families-forward.org) to request more information.
- If community service is court-ordered, volunteers must be referred through [OneOC](#). Please email OneOC at [crpstaff@oneoc.org](mailto:crpstaff@oneoc.org).